

Looking further ahead

24 May 2019

Robin Fieth

BSA Chief Executive



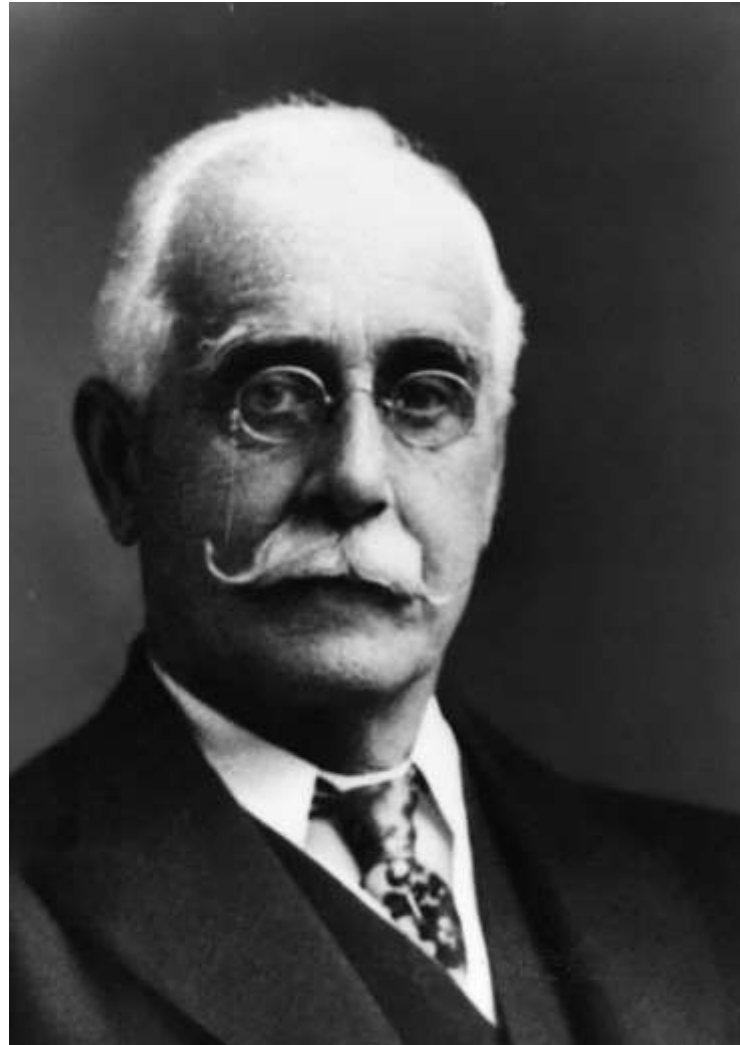
What happens on tour...



Thank you Stephen



What would the BSA's founders make of the world today?



Looking beyond the three year business plan



Three themes for today

- The future of customer : member relationships
- Sustainable finance and climate change
- Emerging technologies : emerging risks and opportunities

Customer: member relationships



Sustainable finance and climate change

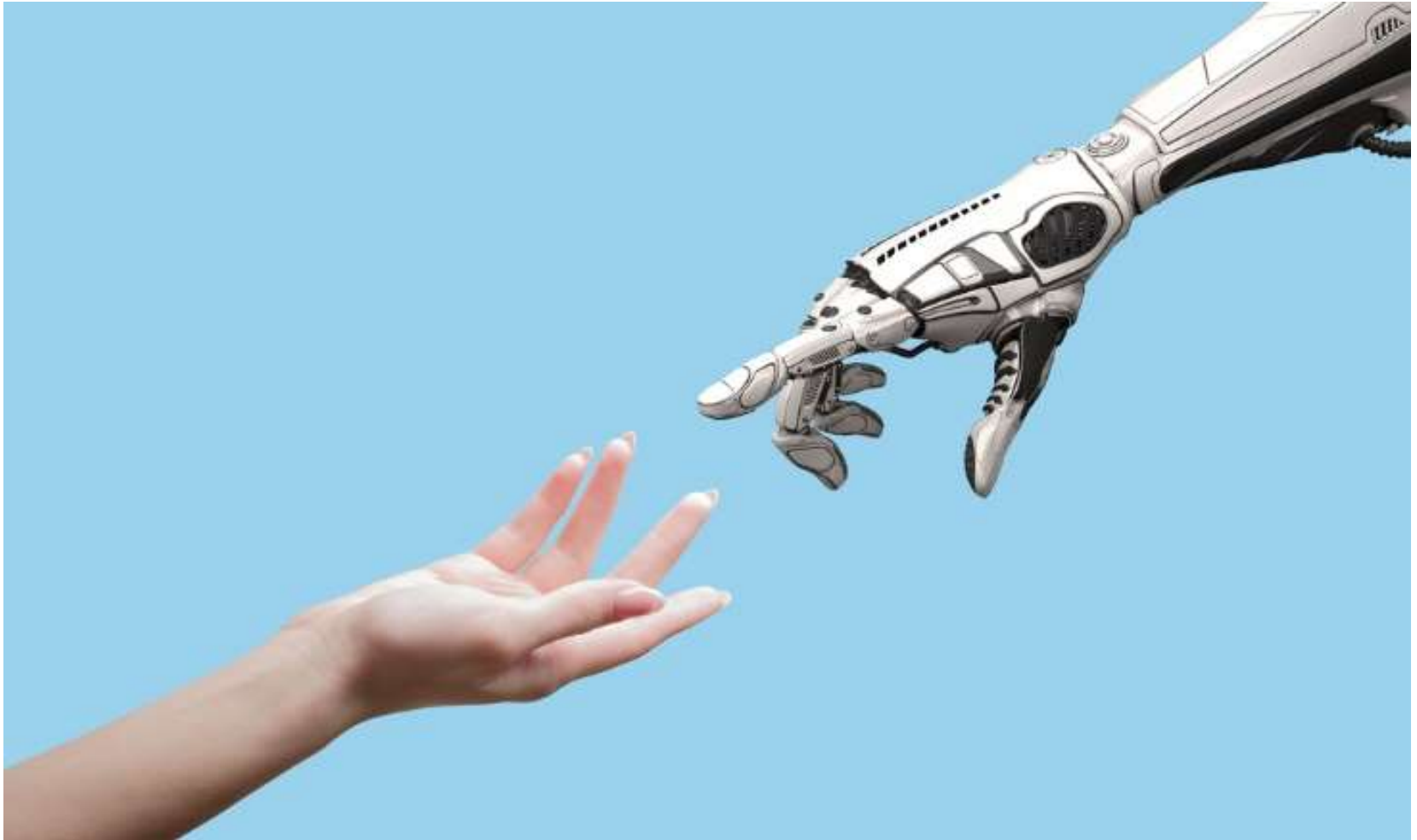


United Nations Environment Programme – Finance Initiative Principles for Responsible Banking

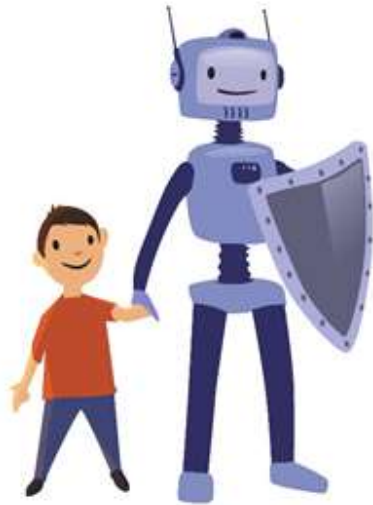
The infographic features a dark blue background with a green border at the top and bottom. At the top left, the text reads "6 PRINCIPLES SHAPING OUR FUTURE" in white and green. To the right is the UNEP Finance Initiative logo, which includes a circular emblem with a stylized figure and the text "UNEP FINANCE INITIATIVE" and "PRINCIPLES FOR RESPONSIBLE BANKING". Below this, six white hexagonal icons are arranged horizontally, each with a corresponding label underneath: "Alignment" (a bar chart), "Impact" (a water drop), "Clients & customers" (a handshake), "Stakeholders" (a network of nodes), "Governance & target setting" (a target with an arrow), and "Transparency & accountability" (a magnifying glass).

<https://www.unepfi.org/banking/bankingprinciples/>

Emerging technologies: risks and opportunities

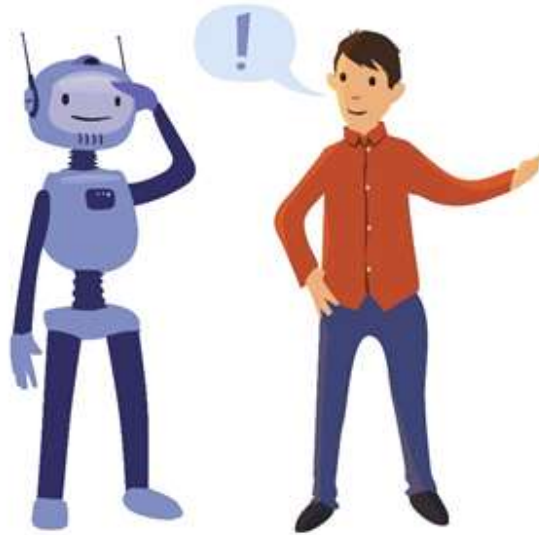


Isaac Asimov's Three Laws of Robotics



1

A robot may not injure a human being or, through inaction, allow a human being to come to harm.



2

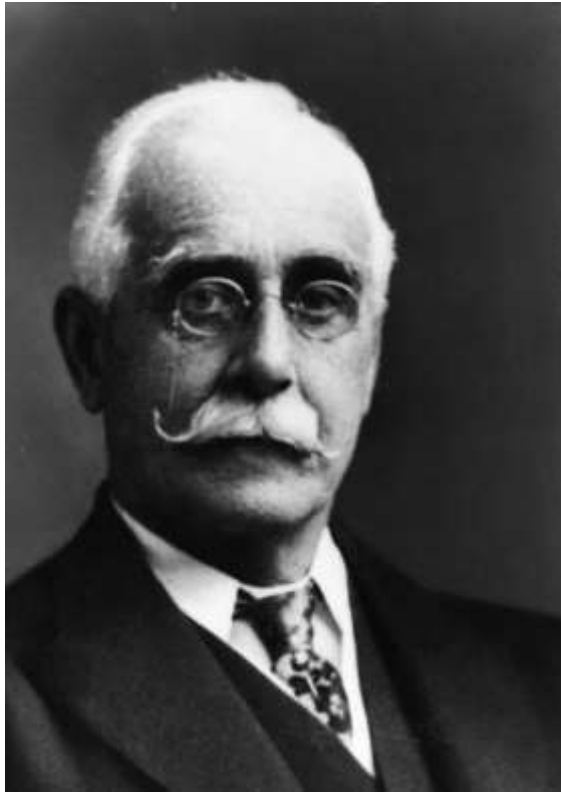
A robot must obey the orders given it by human beings except where such orders would conflict with the First Law.



3

A robot must protect its own existence as long as such protection does not conflict with the First or Second Laws.

Championing and supporting our members for 150 years



24 May 2019

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